

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2009 - 80485

Date: 7/20/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Henry

Twombly

Account Name:

Henry Twombly

Home:

Street:

TICILIY I WOLLIDIY

Work: (000) 000-0000

City:

Sedona

CBR:

State:

ΑZ

Zip: 86336

<u>is:</u>

Utility Company.

Unisource ** Energy Services (UNS)

Division:

Gas

Contact Name:

Brenda BeVard

Contact Phone:

Nature of Complaint:

I oppose the rate increase. It's too exorbitant for these economic times. The company should manage its finances better make executive pay cuts and staff cuts, but back on company cars and perks. Do what is necessary but don't punish the consumer for UNS's mismanagement. No rate increase. Nor does APS deserve a rate increase. People are hurting and can barely make ends meet. Stop squeezing the little guy and value people over profits.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

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7/20/09 I left a detailed voice mail message for Mr. Twombly, advising him that the Commission was in receipt of his opinion. The opinion will be filed with Docket Control to be made part of the record. CLOSED. *End of Comments*

Date Completed: 7/20/2009

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OKP CONNISSION
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Arizona Comporation Commission

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